



PetDesk Booking (Formerly Vetstoria)

Designed to make your veterinary experience more convenient for everyone, PetDesk's 24/7 online booking software offers a seamless appointment scheduling process for both pet owners and clinic staff. Choose the appointment types you'd like to offer, when to offer them, and to which types of clients and pets, all while syncing with your Practice Information Management System (PIMS) in real time.

Here's why more than 6,000 veterinary practices use PetDesk Booking:

Reduced Calls and Busy Work:

Skip the phone calls, eliminate manual data entry, and avoid errors by automating your appointment scheduling process. Our platform only shows the appointments you've made available to clients in real time, preventing double bookings and other scheduling mix-ups.

Enhanced Client Experience:

Provide pet owners with a better, more efficient experience by allowing them to book their appointments anytime, anywhere and on any device.

Boosted Revenue: Grow your business by facilitating out-of-hour bookings and converting more website visitors to customers through online booking. Plus, you can add booking links to your social media accounts to increase visibility, as well as launch and track digital promotional campaigns. You can even ask for pre-appointment deposits to reduce no-shows!

Even more features to feel good about:

Real-time online booking with extensive customizations

Analytics and reporting to measure your performance

Online payments to reduce no-shows

Trackable booking links for marketing campaigns

PetDesk has you covered with:

Easy Onboarding: Getting started just takes a couple of calls with a PetDesk expert. It's never been easier to begin transforming your practice for the better.

24/7 Support: Work with your dedicated customer success manager to ensure you're getting the most out of PetDesk's online booking. We're here to answer any and all questions you have, helping to ensure a smooth experience every step of the way.

Ongoing Optimization: Enjoy a continuous partnership—if you ever encounter issues, need help adjusting settings, or have any questions, our support team is just a quick chat, email, or phone call away.

Connect with the PetDesk team today to learn more about your VHA benefits at:

PetDesk.com/VHA