



PetDesk Phones (Formerly Kontak)

PetDesk Phones is the only veterinary-specific VoIP phone system that integrates with your Practice Information Management System (PIMS). With features like caller ID and centralized access to client and patient data, you'll save time and be prepared to provide quick and accurate advice to pet owners on the spot. Plus, PetDesk Phones' intuitive interface lets your staff easily identify critical data—like missing contact info or expired vaccinations—so your staff is ready to take action as soon as they answer the phone.

Join hundreds of hospitals empowering their staff to be prepared for every call, engaging with new and existing clients effectively, improving pet care compliance, and boosting revenue—all through the power of PetDesk Phones.

Experience the PetDesk difference:

We Speak Vet: Enjoy veterinary-specialized products made by veterinary-specialized people.

Patented VoIP: Get the best sound quality, and forget dropped calls.

PIMS Integration: Streamline your veterinary clinic with the most comprehensive PIMS compatibility.

Customization: Personalize your client experience with custom-built software.

Consolidation: View and manage key information right from your PetDesk dashboard.

24/7 Support: Partner with a team who's with you every step of the way, from pre-sales insights to post-sales support.

Equipped with all the features:

- Toggles (Business Hours / Holiday Routing)
- Auto-Attendant / IVR
- Custom Hold Music
- Call Queues

- Ring Groups
- Call Recording
- Softphones
- SMS / Text Messaging
- Faxing

PetDesk Phones helps to:

Improve compliance by equipping you with technology that displays client and patient information before the phone rings.

Guide clinic staff efficiently through each phone call to update client info, book or confirm appointments, and easily follow up on no-shows and past-due balances.

Save team members time with actionable information displayed to them, speeding up client conversations by providing efficient over-the-phone advice.

Connect with the PetDesk team today to learn more about your VHA benefits at:

PetDesk.com/VHA