

# PET Parent PORTAL INSTRUCTIONS



## Accessing Your Portal

Once the clinic enters your information, you will receive a notification via email and or text message.

- **Email and Text Notification:** Look for the subject line: "*Clinic Name - Pet Name - Pet Parent Portal.*" This email summarizes the memorial wishes and items selected during your clinic visit. The link to your portal is located at the bottom of the email or text.
- **Account Setup:** Clicking the blue hyperlink will take you to Angelpaw, where you will be prompted to create a secure password.

In addition to the pet parent portal, we also provide the opportunity to create a memorial for your pet and access grief resources here: <https://veterinaryha.org/in-memoriam/>

Veterinary Hospitals Association has been partnering with the local veterinary community on aftercare since 1985.

[LOGIN HERE](#)

Thank you for allowing the team at VHA to serve you.

Regards,  
VHA

# PET Parent PORTAL

## INSTRUCTIONS



### Navigating the Catalog

The portal features a navigation menu on the left-hand side. To view memorial options:

- Click on "**Catalog.**"
- Use the drop-down list to browse the different categories.
- **Note:** *Special Services* options will no longer be available once your pet has been transferred to the VHA facility.



 Home

 Profile

 Celebration Video

 Grief

 **Catalog**

### Catalog

Filter by Category:

All Categories

✓ All Categories

Special Services

Standard Urns

Special Order Urns

Glass Memorial

Special Order Jewelry

Glass Memorial Jewelry

Name Plate

## Selecting Memorial Items

- **Add to Cart:** Select the item you wish to purchase and click "Add to Cart."
- **Customization:** For items with variations (such as size, color, or engraving), Angelpaw will prompt you to make those specific selections before the item is added.
- **Multiple Items:** You may add as many items as you like from various categories.

### Important to Note!

**Do not close the browser tab.** If you close the link before checking out, your cart will not automatically be saved.

Classic Paws Petite options



**Slate**      **Brass**  
**Pewter**      **Raku**

Color

Slate  
Brass  
Pewter  
Raku

Enable Engraving - extra fee

Line 1

Line 2

Line 3

Line 4

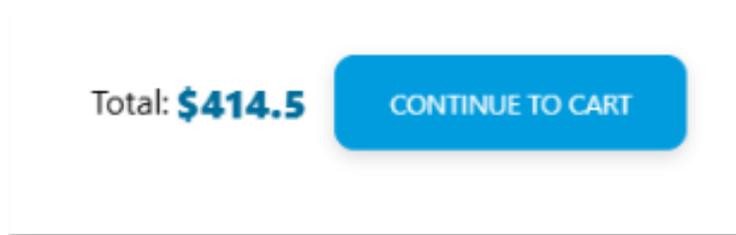
Enable Divide among memorial items

Yes  
No

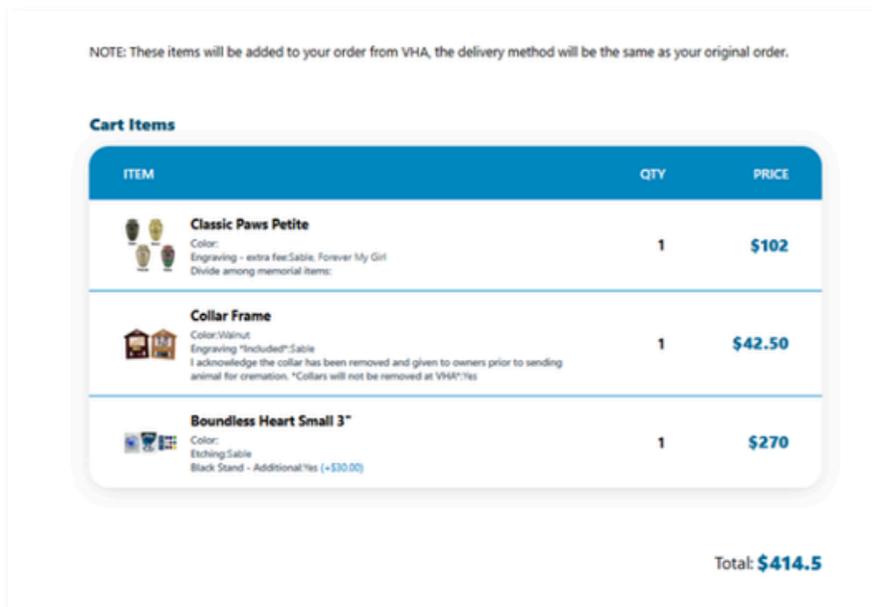
Continue

## Review and Payment

- **Reviewing Totals:** Once you have finished shopping, scroll to the bottom of the page to see your total. Click "Continue to Cart."



- **Final Confirmation:** Review your selected items and the final balance.



- **Payment:** To finalize your order, you will be prompted to enter your credit card information in the secure payment section.

